



Security Fraud Alerts

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Internet and Text Message Fraud

Credit Union National Association is aware of a number of text messages and e-mails that are circulating under subjects like:

- Account De-activation
- Account Status Alert
- Changes to Terms and Conditions
- Irregular Activity

These e-mails and text messages ask that the customer call a number in order to have their account reactivated. Some may request that you leave callback information or provide your financial information directly. All of these e-mails are fraudulent. Please do not respond to these messages.

The Credit Union National Association is the trade association for credit unions in the US. CUNA does not maintain any type of customer/member information.

Additionally, your financial institution would never solicit your personal identification information via e-mail. If you did respond to such a solicitation, you should contact your financial institution directly using the local phone number provided by your financial institution.